

# Que! DVD Burner™



## QUICK START INSTALLATION MANUAL

# TECHNICAL SUPPORT

## QPS TECHNICAL SUPPORT

Our Customer Support staff are ready to assist you with any problem you may have with your QPS Product.

There are many ways to contact QPS Technical Support.

E-Mail:

[techsupport@qps-inc.com](mailto:techsupport@qps-inc.com)

World Wide Web:

<http://www.qps-inc.com>

Technical Support:

(714) 692-3588

Technical FAX:

(714) 692-5516

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**Note:** Please refer to Que! Internal DVDBurner Installation Manual CD for complete installation version.



CONGRATULATIONS

# THANK YOU

## for Choosing QPS!

Congratulations on your purchase of the Que! Internal DVDBurner Drive. In this manual, you'll find information designed to help you understand the capability of your new drive as well as a step-by-step explanation of how to install your hardware and software.

# GETTING STARTED

## WHAT YOU SHOULD HAVE!

### • What's in the Package

Refer to the provided package list on the following page and verify that you have received all of the appropriate parts.

Okay, if all the right parts were in the package, then you just need to make sure your system will support the Que! DVDBurner Drive. Here's what you'll need.

### Minimum System Requirements for PC

- Pentium III 700MHz processor (1.1 GHz processor required for real-time performance)
- MS Windows 98SE, ME, 2000, NT 4.0 SP5
- 128 MB RAM(256 MB recommended)
- CD-ROM drive for software install
- 300 MB free hard disk space for software installation(5 GB required for DVD-R mastering) for software install
- AGP Video Card with 8MB Video RAM .

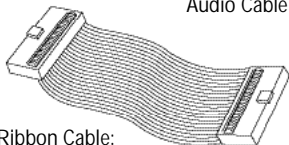
*Note: DVD set top players must be Generation 2 or later (circa 1992 or later). refer to your DVD player owner's manual for verification of compatibility with General DVD-R media.*

**Note:** Please refer to Que! Internal DVDBurner Installation Manual CD for complete installation version.

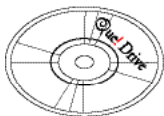
# PACKAGE LIST



Audio Cable



Ribbon Cable:  
40 pin IDE cable

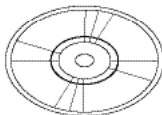


Software Disc

Quick Start Guide



Drive

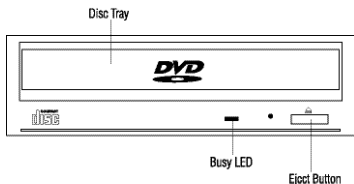


Media

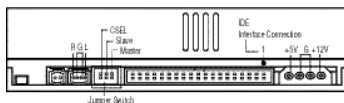
# IDE INSTALLATION

## IDE INSTALLATION

The figure below shows the front panel controls and indicator for the Que! Drive for IDE/ATAPI.



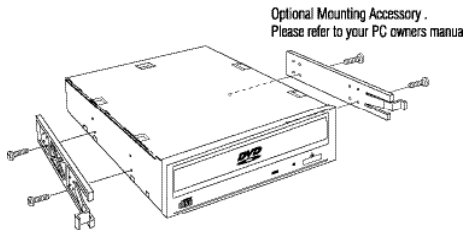
*Note: The front panel may vary slightly.*



*Note: The location of jumpers may vary from one model to another.*

**Note:** Please refer to Que! DVDBurner Installation Manual CD for complete installation version.

- Step 1. Unpack the drive accessory box. The accessory box should have a disc with the included software, a QPS DVD-R disc, an audio cable, an IDE ribbon cable and mounting screws.
- Step 2. Shut down and turn off your computer.
- Step 3. Remove the cover from your computer (please refer to your PC owners manual for the proper way to do this).
- Step 4. Remove the cover plate from an available 5.25" drive bay or remove the drive that you want to replace. Set aside any mounting hardware for later use. If your system requires mounting rails go to step 5 otherwise proceed to Step 6.
- Step 5. Attach the drive mounting hardware to the Que! Drive using M3 (ISO Metric Screw Threads). Reference the figure below.

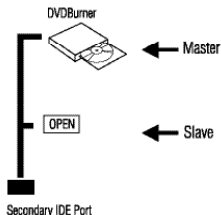


**Caution:** Using the incorrect screw thread or length will damage the drive and void your warranty. Consult your computer manufacturer for the correct mounting hardware(rails) and screws, rails may not be needed.

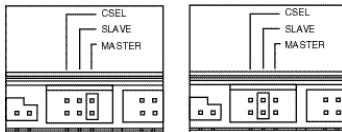
**Note:** Please refer to Que! DVDBurner Installation Manual CD for complete installation version.

# IDE INSTALLATION

- Step 6. Set the Master/Slave jumper as appropriate for your system. When connecting a second IDE device to the same IDE interface connector cable you should designate the first device as the Master and the second device as the Slave. This is done by placing the jumpers over the corresponding pins on the back of your DVDBurner drive.



*Note: The location of jumpers may vary from one model to another.*

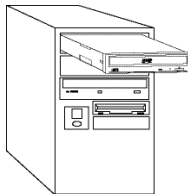
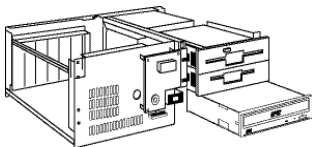


**Note:** Please refer to Que! DVDBurner Installation Manual CD for complete installation version.



## IDE INSTALLATION

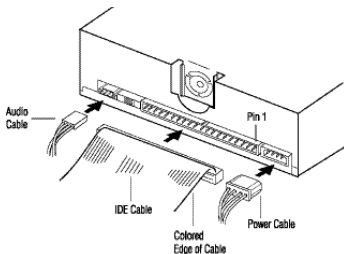
Step 7. Insert your Que! Drive into the available bay.



*Note: The Que! Drive must be mounted in a HORIZONTAL position.*

Step 8. Put the mounting screws in just tight enough to hold the drive in the system but loose enough to be able to move the drive back and forth.

Step 9. Insert the power connection to the back of the Que! Drive. Then plug in the IDE ribbon cable to the IDE interface on the back of the drive. Please be sure that the side of the IDE ribbon cable with the red stripe goes toward pin 1 on the back of the drive. Pin 1 is always marked on the back of internal drives.



*Note: A fan may or may not be present on your drive. Individual drive specifications may differ from that which is show here and may change without notice.*

**Note:** Please refer to Que! Internal DVDBurner Installation Manual CD for complete installation version.

## IDE INSTALLATION

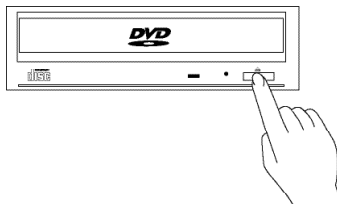
- Step 10. If you wish to have the audio output of your Que! Drive connected to your sound card, simply connect one end of the audio cable provided with the Que! Drive kit to the audio out connector on the back of the Que! Drive and the other end to the audio input connector on the sound card. If the audio cable is not keyed make sure that the red wire lines up with the pin labeled "R". If you do not see a connector that matches the audio cable that has been provided in this kit, you may need to purchase a special connector for your sound card.
- Step 11. Line up the front bezel of your QPS drive with the front panel of your system and then tighten the mounting screws.
- Step 12. Replace your computer's cover.
- Step 13. Power up your computer.
- Step 14. Proceed to the software installation section.

**Note:** Please refer to Que! Internal DVDBurner Installation Manual CD for complete installation version.

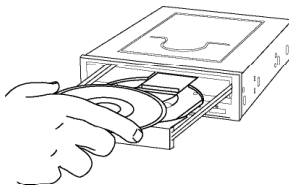
## HANDLING GUIDELINES

### Media Insertion and Removal

Step 1. To insert the DVD-R media or DVD-RAM cartridge, press the EJECT button.

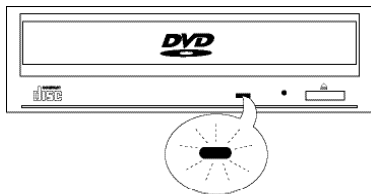


Step 2. Once the disc tray has fully extended, place the disc or DVD-RAM cartridge into the center of the tray. Press the eject button to have the drive accept the DVD-R media or DVD-RAM cartridge.



*Note: The disc surface must be clean and the label should be facing upward.*

**Note:** Please refer to Que! DVDBurner Installation Manual CD for complete installation version.



**NOTE:** *Location of the drive LED's may differ from that which is shown here.*

**Step 3.** The busy lamp will light and or change colors for a few seconds to indicate that a disc or cartridge has been loaded and the drive has accepted the disc.

**Step 4.** To eject and insert the disc or DVD-RAM cartridge, press the EJECT button.

**NOTE:** *Some software prohibits the use of the EJECT button, so a disc can not be ejected in this way. Please refer to the instructions supplied with your software.*

**Step 5.** Once it has been ejected, remove the disc by hand and return it to its jewel case or sleeve.

**NOTE:** *The disc cannot be ejected while the drive is reading or writing a DVD-R media or DVD-RAM cartridge.*

**Note:** Please refer to Que! DVDBurner Installation Manual CD for complete installation version.

The NUMBER ONE cause of premature disc failure with recordable media is contamination of the recording surface before recording is completed. To minimize disc failure, use the following disc-handling guidelines.



- Keep the media in its sealed package until you are ready to record.



- Keep the disc as clean and dust-free as possible. DO NOT touch the recording surface, and do not expose the disc to dust or dirt.
- DO NOT BLOW ON THE DISC to remove dust or dirt. To remove dust from the recording surface use a camera lens cleaner, a lint free cloth or use compressed air. Wipe the disc from the center to the outer edge. NEVER wipe the disc in a circular motion.



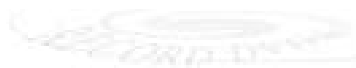
- Always record in a dust-free environment. If the disc is to be removed from the DVDBurner drive, store the disc in a clean, dust-free environment.



- Never bend or flex the disc. This may warp the disc and leave it unusable.
- Never scratch off the reflective top surface of recordable media.. Without the reflective surface the disc is completely unusable.
- If you must write on the recordable media disc surface, read the back of the media jewel case or sleeve for instructions.

## NOTES





## NOTES

RECORD DVDs



QUALITY  
PERFORMANCE  
SERVICE

QPS Inc.

8015 East Crystal Drive  
Anaheim, CA 92807

<http://www.qps-inc.com>

For Customer Use:

Enter below the Model Number and  
Serial Number which are located either  
on the rear, bottom or side of the unit.

Model No. \_\_\_\_\_

Serial No. \_\_\_\_\_

Appearance and specifications of the actual  
mechanism could differ based on your order.